



# PRIMARY CARE DEVELOPMENT

## *Mount Road Surgery*

**Has completed a 1:1 Succession  
Planning Webinar**

**In partnership with the Royal College  
of General Practitioners to improve  
services as part of the Primary Care  
Development Programme.**

The partnership with the RCGP has elevated the standard of care, benefiting staff and, most importantly, significantly improving the quality of the patient's experience.

A handwritten signature in black ink, appearing to read 'Ben Clacy', with a stylized, cursive flourish.

Ben Clacy  
Executive Director, Membership Development and Education

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